

**O12 Virtualisation**

**O12.1 Is your organisation using Virtualisation?**

- Yes, we are using it now
- No, but we plan to use it in the future
- No, and we have no future plans to use it

**O12.2 If you are planning to use it, what stage are you at?**

- 1. Establish Endeavour - understanding the problem(s) and stakeholders;
- 2. Assess & Appraise - gather knowledge on severity and benefit of impacts;
- 3. Lookaheads & Likelihoods - evaluate scenarios and frequency of occurrence;
- 4. Options & Outcomes - structure responses for a decision;
- 5. Understanding & Undertaking - plan the solution;
- 6. Securing & Scoring - manage the solution and evaluate the final outcome.

**When do you expect to complete implementation?**

- <12 months
- 1-2 years
- More than 3 years

**O12.3 For which elements of services are you using/planning to use virtualisation?**

*[Select all that apply]*

- Web systems
- Customer facing systems
- Back office systems
- Core IT services e.g., email, file servers
- Other, please specify

**O12.4 What environments are these in?**

- Live environments
- Development environments

**O12.5 Which areas of your organisation are you using/planning to use virtualisation in, e.g., [Select all that apply]**

- Head office
- Other office
- Service location
- Mobile/remote worker

**O12.6 What virtualisation technologies are you using/planning to use, e.g., [Select all that apply]**

- VM Ware
- Virtual servers

**O12.7 What benefits are you realising/do you anticipate from Virtualisation. [Select all that apply]**

- Cost savings *(please give percentage)*
- Ease of management
- Space savings *(please give percentage)*
- Energy savings *(please give percentage)*
- Simplified security
- Maximise use of technology assets
- Quicker response to failures *(please give percentage)*
- Other please specify

**O12.8 If relevant please rank your benefits/anticipated benefits in order of importance to you:**

Benefits	1st	2nd	3rd	4th	5th	6th	7th
Cost savings							
Ease of management							
Space savings							
Simplified security							
Maximise use of technology assets							
Quicker response to failures <i>(please give percentage)</i>							
Other							